

September 22, 2006

Mr. Ram Katalan
NorthStar Moving Corporation
9120 Mason Avenue
Chatsworth, CA 91311

Dear Ram,

Please accept this letter of appreciation to you and your staff for your professionalism and courtesy during my move to Las Vegas earlier this year.

While moving can be one of the most stressful “adventures” someone can go through, my experience with your folks made it very easy. Throughout the process – the initial call, the scheduling of the pick-up, the packing and loading, the quick delivery of our furniture – I was extremely pleased with the high level of service and attentiveness your people gave me. All of our items arrived intact and the courtesy of your drivers (both at pick-up and delivery) was tremendous.

I would highly recommend to anyone planning to move to work with you.

Thanks again for your help! Best regards,

A handwritten signature in blue ink, appearing to read "Rob Winston", with a long, sweeping flourish extending to the right.

Rob Winston